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February 18, 2025

The Honorable Amber F McReynolds
Chair, USPS Board of Governors
475 L'Enfant Plaza SW
Washington DC
BY ELECTRONIC MAIL

Dear Chair McReynolds:

The National Newspaper Association, representing small town and neighborhood newspapers across America, is writing to wish you godspeed as you chart the course ahead for the US Postal Service. We have recently learned that you must soon form a search committee to identify the 76th Postmaster General.

We urge you to place as your top priority restoring trust in the value of the mailbox.

While much that has been planned or executed through Delivering for America has looked ahead to a more digital world, USPS is still at its foundation a delivery service for messages and payments on paper. The upheaval of recent years has shaken faith in our ability to reach customers through the mail.

Community newspapers have been your customers since colonial times. NNA was a founding participant in the Mailers Technical Advisory Committee (MTAC). We remain loyal to universal service and a faithful partner in helping the governors to chart the course ahead.

We particularly urge your focus upon rural America. Delivery is much worse there than the Service Performance statistics reflect. That is true for newspapers trying to reach readers. It is even more urgently true for checks and other payments sent through the mail. Small businesses have suffered cash flow problems and consumers have been hurt by late fees because of the changes at USPS.

Americans need to be able to trust the mail. It should be on time. It should carry items that citizens want and need. We look forward to working with you to restore that trust.

Sincerely,

Martha Diaz Aszkenazy
Chair, National Newspaper Association

Lynne Lance
NNA Executive Director and
MTAC Association Representative